

Where to report bugs

This is a discussion, which is still unresolved as of 2013

Issues with situation in 2011

1. Currently, bugs are reported in many different places
 - tiki-devel mailing list: it clogs the list, works sometimes, but for others, they are just lost
 - dev.tiki.org wishlist: not systematically monitored, as we have an inactive [Wishlist Team](#)
 - forums (not properly tracked)
 - IRC (not properly tracked)
 - On wiki pages (not properly tracked), especially at release time: [Tiki8](#), [Tiki7](#), [Tiki6](#), [Tiki5](#), [Tiki4](#), [Tiki3](#).
2. Sometimes, the user doesn't know if it's a bug or just a misconfiguration or misunderstanding (so an opportunity for better UI or documentation)
3. It's very hard to get the bug known to the right people since [Tiki is so vast](#)
4. There is pressure to fix bugs in unfinished features
 - The priority of the release team should be regressions and packaging, not new finishing new features.
5. There are a lot of WYSIWYG bugs reported (proportionally and only a small number of developers that fix them)

These issues have a consequence that releases are too much about bug fixing vs just packaging. We need to improve the situation in previous steps.

Proposal for 2012

- New guidelines on where to report bugs
 - Bug in a stable version (it never worked): should be in [Wishlist](#) or in the wiki page of the relevant [Keyword](#) (it's the choice of the bug reporter).
 - Regression (it used to work) in a stable version: Should be on a wiki page on dev unimaginatively called: [Regressions in 8x](#), [Regressions in 9x](#) and Regressions in trunk
 - This should be to
 - Report something that worked in a previous stable version (any stable version)
 - For upgrade bugs
 - This should not be to
 - Report a bug with an enhancement
 - Preferred way of demonstrating issue is [i18n.tiki.org](#) or [Pre-Dogfood Server](#)
 - Recording a [screencast](#) could be nice too, once we have that feature, or if we use an external service
- Get a [Wishlist Team](#) going to monitor the [Wishlist](#)
- For the [release coordinator](#) of the next version to monitor Regressions in trunk
- For WYSIWYG issues to be on a distinct list section so the non-WYSIWYG devs can get straight to the list